

NLIHC's HoUSed Campaign for Long-Term Housing Solutions

April 26, 2021

## Agenda



#### Welcome

Paul Kealey, NLIHC

## HOME & Emergency Voucher Funding from the American Rescue Plan

• Richard Cho, HUD

#### Prioritization in Emergency Rental Assistance Programs: A Framework of Strategies, Policies, & Procedures to Better Serve Priority Populations

- Rebecca Yae, NLIHC
- Jessi Russell, CLASP

## **Update on Emergency Rental Assistance Programs**

Neetu Nair, NLIHC

## Get it Back Campaign's Efforts to Reach Low-Income Households

Janne Huang, CBPP

#### **Field Updates**

- Gregory Heller, Philadelphia Redevelopment Authority
- Sarah Coffey Bowes, Civil Justice, Inc.
- Kody Glazer, Florida Housing Coalition

## **Advancing Long Term Housing Solutions: Updates & Next Steps**

Sarah Saadian, NLIHC

#### **Next Steps**



## Welcome

## **Paul Kealey**

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### **Richard Cho**

Senior Advisor for Housing & Services, Office of the Secretary

Department of Housing and Urban Development



Prioritization in Emergency Rental Assistance Programs: A Framework of Strategies, Policies, and Procedures to Better Serve Priority Populations

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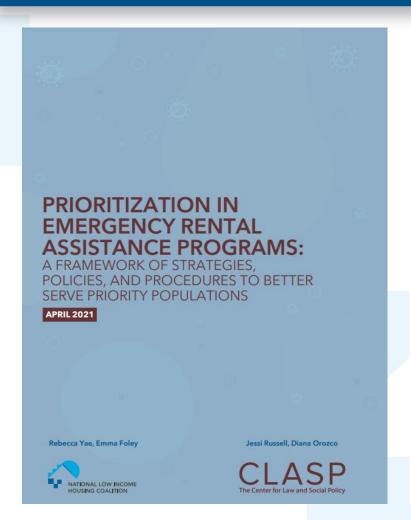
## Prioritization in Emergency Rental Assistance Programs:

A Framework of Strategies, Policies, and Procedures to Better Serve Priority Populations

#### Framework

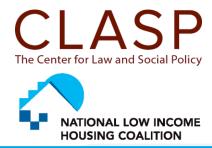






3. Conducting 1. Determining the 2. Program Priority Population(s) **Budgeting & Setting Robust Tenant &** Benchmarks Landlord Outreach Conduct historical analysis to Set goals and establish Partner with and invest in local housing or community development data. standards for accountability. **Budget funds to ensure ample** Leverage existing tenant Determine factors for administrative capacity for referral systems. prioritization, such as income, application processing and geography, race, or other **Employ non-digital outreach** strategies for tenants. Engage landlords through education and negotiation. Program Planning & Implementation Ongoing Monitoring & Evaluation Community-Based Design & Feedback 6. Monitoring & 5. Selecting 4. Providing Ample Intake Support for Evaluation Applicants and **Providing Services** Tenants & Landlords Conduct retrospective analysis to inform future Select applications using equity-based strategies, such Offer intake support using various methods such as phone programming, in addition to ongoing monitoring and as point-based systems, or in person services. escalization shortlisted first-come. Reduce application language first-served, or weighted barriers by providing primary language materials and clear Vary duration of assistance based on need. Reduce technological barriers to completing the application.

## 1. Determining the Priority Population(s)



- Determine factors for prioritization such as geography, income, race, and other housingrelated disparities
- Center racial equity by analyzing local history of racist housing and land use policies
- Partner with community-based organizations and the priority populations directly to design programs

## 2. Program Budgeting and Setting Benchmarks



- Set goals and establish standards for accountability
- Budget funds to ensure ample administrative capacity

## 3. Conducting Robust Tenant and Landlord Outreach



- Partner with and invest in community groups
- Leverage existing tenant referral systems
- Employ non-digital outreach strategies
- Engage landlord through education and negotiation

# 4. Providing Ample Intake Support for Tenants and Landlords



- Offer intake support using various methods
- Leverage community-based partnerships
- Reduce language barriers to completing the application
- Reduce technological barriers to completing the applications

## 5. Selecting Applicants and Providing Services



- Select applicants using equity-based strategies
  - Points-based systems
  - Shortlisted first-come, first-served
  - Weighted lottery
- Vary duration of assistance based on need

### 6. Monitoring and Evaluation



- Conduct real-time evaluation of program progress, making corrections as needed
- Conduct outcome evaluation to inform future programming

Real-time evaluation allows programs to amplify the successful parts of their programming, while correcting areas where barriers exist. Programs can use program dashboards to provide transparent, regular data analysis, inform program corrections, and communicate program progress.

#### 1. Determining the Priority Population(s)

Conduct historical analysis to understand local context using local housing or community development data.

Determine factors for prioritization, such as income, geography, race, or other disparities.

#### 2. Program Budgeting & Setting Benchmarks

Set goals and establish standards for accountability.

Budget funds to ensure ample administrative capacity for application processing and outreach.

#### 3. Conducting Robust Tenant & Landlord Outreach

Partner with and invest in community groups.

Leverage existing tenant referral systems.

Employ non-digital outreach strategies for tenants.

Engage landlords through education and negotiation.

Program Planning & Implementation
Ongoing Monitoring & Evaluation
Community-Based Design & Feedback

#### 6. Monitoring & Evaluation

Conduct retrospective analysis to inform future programming, in addition to ongoing monitoring and evaluation.

#### 5. Selecting Applicants and Providing Services

Select applications using equity-based strategies, such as point-based systems, shortlisted first-come, first-served, or weighted lottery.

Vary duration of assistance based on need.

#### 4. Providing Ample Intake Support for Tenants & Landlords

Offer intake support using various methods such as phone or in person services.

Reduce application language barriers by providing primary language materials and clear instructions.

Reduce technological barriers to completing the application.









#### **NLIHC**

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## Update on Emergency Rental Assistance

### **Neetu Nair**

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## **Emergency Rental Assistance**

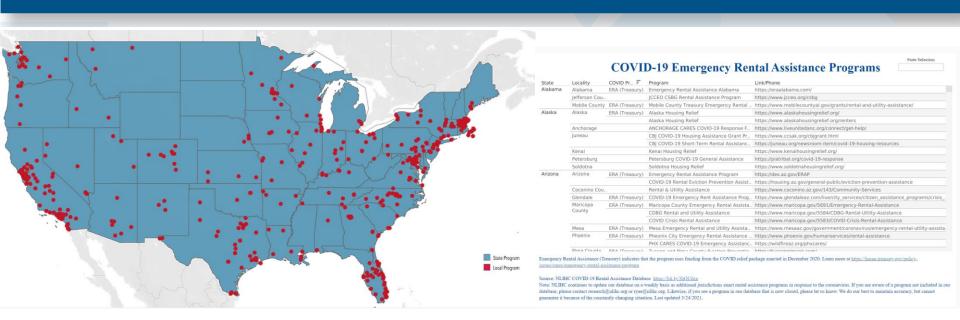
Updates on tracking and initial findings.

April 26, 2021

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## What we're tracking





As of April 19, NLIHC is tracking nearly 900 programs, 260 of which are from the Treasury ERA program.

The ERA Treasury program includes: 50 States + D.C., 382 cities/counties, 252 Tribal govts. and 6 Territories/ Entities

Rental Assistance resources available at: <a href="https://nlihc.org/rental-assistance">https://nlihc.org/rental-assistance</a>

## Latest Updates\*



ERA Treasury Programs in Database	260
Jurisdictions Represented	323
Opened Programs	228
State Programs	41
County Programs	136
City Programs	46
Territory/Tribal Govt/Other	5
Closed Programs	15
	1
State Programs	11
County Programs	
City Programs	2
Territory/Tribal Govt/Other	1



4	REPRESENTING
<b>D</b>	\$17,798,815,283.94

	Open	Not Yet Open	Closed
STATE ERA PROGRAMS	Alabama, Arizona, California, Colorado, Connecticut, Delaware, D.C., Georgia, Hawaii, Idaho, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, Ohio, Oklahoma, Pennsylvania, Rhode Island, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, and Wisconsin,	Arkansas, Florida, Illinois, New York, North Carolina, North Dakota, Oregon, and South Carolina, and Wyoming	Alaska

### **Initial Observations**



#### Self-attestation

- Only 28% programs explicitly state that self-attestation is an acceptable substitute for proof of documentation.
- Self-attestation options for Income and COVID Hardship are more common than for Housing Instability.

#### Direct to Tenant options

- Only 17% programs have stated that they will directly issue assistance to tenants if landlords refuse to participate.
- Some programs state that they will dismiss the application if landlords do not respond



## Thank You!

## Get it Back Campaign's Effort to Reach Low-Income Households

## Janne Huang

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## Field Updates

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## Field Updates

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## Field Updates

## **Kody Glazer**

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# Advancing Long Term Housing Solutions: Updates & Next Steps

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### Next Steps

## **Paul Kealey**

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#### Resources

NLIHC's HoUSed Campaign (nlihc.org/housed): Campaign Updates