

Volume 29, Issue 4
January 29, 2024

Budget and Appropriations

- Appropriations Leaders Reportedly Reach Deal on 302(b) Funding; Keep Pushing Congress to Finalize FY24 Spending Bill!

Disaster Housing Recovery

- Join 1/30 DHRC Webinar on FEMA's Recent Disaster Recovery Reforms!
- Disaster Housing Recovery Update – January 29, 2024

HoUsed Campaign for Universal, Stable, Affordable Homes

- Bipartisan Tax Bill Could Reach House This Week – Take Action!

Congress

- Senate Budget Committee Announces 1/31 Hearing on Expanding Housing Affordability

Opportunity Starts at Home

- Join 2/6 Virtual Briefing on Housing and Health

Housing Policy Forum 2024

- Register for NLIHC's Housing Policy Forum 2024, March 19-21
- Reserve Your Hotel Room for Housing Policy Forum 2024
- NLIHC to Host 2024 Leadership Awards Celebration

Research

- Joint Center for Housing Studies Releases Report on Renter Households and Rental Market

From the Field

- Vermont Advocates Hold Events at State House and Elsewhere for Homelessness Awareness Day

Fact of the Week

- Safer, More Inclusive Emergency Shelters Needed to Support Growing Number of Non-Cisgender People Experiencing Homelessness

NLIHC Careers

- NLIHC Seeks Database Systems Coordinator
- NLIHC Seeks Disaster Housing Recovery Policy Coordinator

NLIHC in the News

- NLIHC in the News for the Week of January 21

NLIHC News

- Where to Find Us – January 29

Budget and Appropriations

Appropriations Leaders Reportedly Reach Deal on 302(b) Funding; Keep Pushing Congress to Finalize FY24 Spending Bill!

U.S. Senate Committee on Appropriations Chair Patty Murray (D-WA) and U.S. House of Representatives Committee on Appropriations Chair Kay Granger (R-TX) worked through the weekend to reach an agreement on topline spending for each of the domestic spending bills – known as “302(b) allocations” – including the Transportation, Housing and Urban Development (THUD) bill that funds HUD’s vital affordable housing and homelessness programs. The details of the agreement, however, are not yet publicly available.

With an agreement reached, the appropriations leaders must reconcile differences between the [House](#) and [Senate](#) draft spending bills, which propose 10% and 13% increases to HUD’s budget, respectively. However, neither bill provides sufficient funding to renew all existing Housing Choice Voucher (HCV) contracts upon turnover. Under the Senate bill, an estimated 80,000 vouchers would be lost, and under the House bill 112,000 vouchers would be lost. The Center on Budget and Policy Priorities (CBPP) published a blog post with a [state-by-state estimate of the vouchers lost](#) under each proposal.

Your Advocacy Is Working – Keep It Up!

Thank you to all those who participated in the Campaign for Housing and Community Development Funding’s ([CHCDF](#)) National Day of Action on January 25! Your advocacy makes a difference! It’s thanks to the hard work of advocates that – at a time when [programs have faced cuts of up 25%](#) – HUD would receive increased funding under both the House and Senate FY24 proposals. But the fight isn’t over!

Congress needs to keep hearing from you about the importance of affordable housing and homelessness programs! NLIHC is calling on Congress to provide in this year’s budget:

- Full funding to renew all existing contracts for the Housing Choice Voucher (HCV) program.
- Full funding for public housing operations and repairs.
- The Senate’s proposed funding for Homeless Assistance Grants.
- The protection of \$20 million in funding for legal assistance to prevent evictions in the Senate bill.
- The House’s proposed funding for Native housing.

Advocates can continue to engage their members of Congress by:

- **Emailing or calling members’ offices** to tell them about the importance of affordable housing, homelessness, and community development resources to you, your family, your community, or your work. You can [use NLIHC’s Take Action page](#) to look up your member offices, or call/send an email directly!
- **Using social media to amplify messages** about the country’s affordable housing and homelessness crisis and the continued need for long-term solutions.

- **Sharing stories** of those directly impacted by homelessness and housing instability. Storytelling adds emotional weight to your message and can help lawmakers see how their policy decisions impact actual people. Learn about [how to tell compelling stories with this resource](#).

National, state, local, tribal, and territorial organizations can [also join over 2,100 organizations on CHCDF's national letter](#) calling on Congress to support the highest level of funding possible for affordable housing, homelessness, and community development resources in FY24.

Disaster Housing Recovery

Join 1/30 DHRC Webinar on FEMA's Recent Disaster Recovery Reforms!

[Join](#) NLIHC and our Disaster Housing Recovery Coalition (DHRC) tomorrow (Tuesday, January 30) from 2 to 3 pm ET for a National DHRC Webinar on the disaster recovery reforms announced last week by FEMA. Panelists will discuss the new rules, their potential impacts, and how advocates can help implement and build upon the important reforms.

Agenda:

- Welcome
 - Noah Patton, Manager of Disaster Recovery, NLIHC
- Legal Authority, Overview, and Background of the Interim Final Rule
 - Hannah Perls, Senior Staff Attorney, Harvard Environmental & Energy Law Program (EELP)
- Home Repair and Treatment of Insurance Proceeds
 - Maddie Sloan, Director, Disaster Recovery and Fair Housing Project
- Accessibility-Related Changes
 - Shaylin Sluzalis and Germán Parodi, Co-Executive Directors, Partnership for Inclusive Disaster Strategies
- Displacement Assistance, Serious Needs Assistance, and SBA Loans
 - Alessandra Jerolleman, Director of Research, Center on Environment, Land and Law, Loyola University New Orleans College of Law
- Application-Related Changes
 - Hannah Perls, Senior Staff Attorney, Harvard EELP
- Panelist Q&A

Disaster Housing Recovery Update – January 29, 2024

Congressional and National Updates

The Florida Housing Coalition will host a webinar to discuss a new disaster dashboard created in partnership with Texas Appleseed. Register for the webinar [here](#).

Recovery agencies at the local, state, and federal levels should proactively plan for community relocation due to climate disasters, according to a [new report](#) from the National Academies of Sciences, Engineering, and Medicine. Community input, equitable decision-making, and concern for well-being should drive the planning process. The report focuses on the Gulf Coast region but emphasizes that its conclusions and recommendations are applicable to other regions.

A bipartisan \$78 billion tax [package](#) was overwhelmingly approved by the U.S. House of Representatives Committee on Ways and Means on Jan 20. As well as expanding the Child Tax Credit and incentivizing research and development for companies, the proposed changes promote the construction of affordable rental units and provide disaster relief support to help respond to the impacts of wildfires and train derailments that occurred last year.

Climate change is perpetuating [inequalities](#) in the housing market, as upper-income households are more insulated from damage than lower-income families, who tend to pay a higher proportion of their incomes in rent and for recovery.

State and Local Updates

Hawaii

As a new [legislative session](#) begins, Hawaii lawmakers face urgent decisions concerning Maui's recovery from a deadly fire and the island's broken housing market. A package of bipartisan bills has been generated to help Hawaii react to emergencies, prepare for climate change, prevent wildfires, and rebuild. Housing will be a long-term focus of legislative efforts, with lawmakers introducing a bill to give counties the authority to phase out some vacation rentals. Meanwhile, the top priority in Republicans' package is a proposal to increase the contribution limits for state Individual Housing Accounts, which currently allow residents to contribute up to \$5,000 per year before taxes as savings for a down payment on a home. Other agenda items address employment applications, state income tax, and wildfire prevention/response programs.

The site of a large 2018 [volcanic eruption](#) in the eastern part of Hawaii's Big Island is the state's fastest-growing region thanks to the promise of attainable homeownership.

Kentucky

Kentucky's Department of Local Government received [significant criticism](#) for its draft plan for federal long-term recovery funds allocated following the severe floods in eastern Kentucky in 2022. Despite criticism from housing groups in the area and offers to coordinate housing recovery efforts with the Kentucky Housing Corporation, the final plan submitted to HUD was largely the same plan submitted before the public comment period. The plan seeks to funnel the HUD money into the establishment of high-ground sites around the impacted area. Heavily impacted Breathitt County did not receive a high-ground site.

Massachusetts

Governor Maura Healey [proposed](#) establishing a permanent Disaster Relief Resiliency Fund for Massachusetts. Governor Healey also pledged to increase funding to help municipalities reinforce riverbanks, failing dams, and drainage systems to promote future resilience.

New Mexico

Angela Gladwell, director of the FEMA claims office handling the distribution of nearly \$4 billion in compensation to victims of New Mexico's 2022 Hermits Peak-Calf Canyon Fire (which was sparked accidentally by a controlled burn by the U.S. Forest Service), has [stepped down](#). Distribution of resources from the fund has been slow and plagued by challenges related to burdensome paperwork and title documentation issues that have prevented disaster survivors from accessing the assistance for which they are eligible. FEMA hopes to restructure the fund's approach to distribution.

North Carolina

Though [insurance rates](#) have already been rising for Buncombe County homeowners, the North Carolina Rate Bureau asked the state's Department of Insurance earlier this month to increase homeowners' insurance rates by an average of 42.2%. In coastal areas, requested increases have been as high as 99.4%. The adjustments to insurance pricing are largely attributable to inflation and climate change.

Rhode Island

Ever since September [flooding](#) in Rhode Island triggered a major disaster declaration, FEMA and the Small Business Administration (SBA) have been establishing Disaster Recovery Centers to assist residents, businesses, and nonprofits in filing damage claims and seeking aid. FEMA grants, capped at \$42,500, and low-interest SBA loans are available, and renters can request reimbursement for temporary housing. The SBA offers loans with terms including zero interest on payments for the first 12 months and maximum 30-year terms. Loans can bridge the gap between insurance coverage and repair costs, subject to demonstration of repayment capability by borrowers.

Vermont

The Vermont Community Foundation's VT Flood Response & Recovery Fund has dedicated \$12.3 million in grants and awards to support the state's [recovery](#) from last summer's devastating flooding. This financial support has assisted farmers, communities, renters, homeowners, and businesses affected by the catastrophic floods. With contributions totaling \$12.7 million from generous individuals in Vermont and beyond, the Flood Fund has made \$7 million in distributions and committed an additional \$5.3 million. With six months having passed since the disaster, the fund will now focus on supporting longer-term initiatives aimed at supporting the people and communities of Vermont and promoting mitigation efforts in preparation for future floods.

HoUsed Campaign for Universal, Stable, Affordable Homes

Bipartisan Tax Bill Could Reach House This Week – Take Action!

Advocates expect a bipartisan tax bill to be brought to the U.S. House of Representatives as early as tomorrow (Tuesday, January 30), though [key reforms](#) to the Low-Income Housing Tax Credit (LIHTC) have been left out of the bill. After the bill passed out of the House Committee on Ways and Means (see [Memo, 1/22](#)), NLIHC released a [statement](#) encouraging advocates to continue urging their members of Congress to include LIHTC reforms in any upcoming tax legislation.

Senator Ron Wyden (D-OR), chair of the U.S. Senate Committee on Finance, and Representative Jason Smith (R-MO), chair of the U.S. House of Representatives Committee on Ways and Means, created the framework for the bipartisan tax bill, the “Tax Relief for American Families and Workers Act of 2024.” The bill includes provisions to enhance the Child Tax Credit, expand business tax credits for research and development, support communities impacted by disasters with small business tax credits, expand the Low-Income Housing Tax Credit (LIHTC), and end a pandemic-era employee retention tax credit. In the case of LIHTC, the tax bill would restore a temporary 12.5% increase and support the use of private activity bonds to finance affordable housing.

However, while the legislation expands LIHTC, it fails to include key reforms to ensure homes built with LIHTC are affordable to the lowest income and most marginalized households, including those experiencing homelessness. NLIHC has advocated for [key reforms](#) to be included in any LIHTC expansion: a 20% set aside of tax credits for extremely low-income households or those experiencing homelessness; and the designation of both rural and Tribal communities as “difficult development areas” (DDAs), which would boost housing development.

LIHTC is the nation’s primary source of financing for the construction and preservation of affordable housing, but on its own, the tax credit can rarely build or preserve homes affordable to households with the greatest and clearest needs.

Take Action!

It is not too late to urge your members of Congress to include LIHTC reforms in any upcoming tax legislation. While the tax bill has passed out of the House committee, it remains yet to pass in the full House or Senate. Take action today:

- **Contact your members of Congress and urge them to include [key reforms](#) to the Low-Income Housing Tax Credit (LIHTC) in any tax legislation** so the nation’s largest source of federal financing for affordable housing can better serve rural and tribal areas, as well as those most at risk of homelessness. These bipartisan reforms – included in the “[Affordable Housing Credit Improvement Act](#),” endorsed by over 200 members of Congress – would:
 - Expand the Extremely Low-Income (ELI) Basis Boost for housing developments that set aside at least 20% of units for households with extremely low incomes or those experiencing homelessness.
 - Designate Tribal and rural communities as “Difficult Development Areas” (DDAs), which would make it more financially feasible for developers to build affordable homes in these areas.

- **Additionally, any federal investment in “middle-income housing,” such as that included in the “DASH Act” (S.680/H.R.6970), would be a [wasteful and misguided](#) use of federal funds.** To address housing costs for middle-income households, Congress should pass legislation incentivizing or requiring local and state governments to address restrictive zoning and land use policies that prevent the private sector from building homes and drive up the costs for all renters. Read more about the Middle-Income Tax Credit [here](#).

Read the “Tax Relief for American Families and Workers Act of 2024” framework announcement [here](#).

Read NLIHC’s statement on the tax bill [here](#).

Congress

Senate Budget Committee Announces 1/31 Hearing on Expanding Housing Affordability

The U.S. Senate Committee on the Budget will hold a [hearing](#), “A Blueprint for Prosperity: Expanding Housing Affordability,” on Wednesday, January 31, at 10 am ET. Witnesses will include Peggy Bailey, vice president for housing and income security at the Center on Budget and Policy Priorities (CBPP); Carol Ventura, executive director of RIHousing; Kevin Boyce, commissioner of the Franklin County Board of Commissioners; Bill Slover, principal of AVCO Interests, LLC; and Todd Walker, Walter Professor of Financial Economics at Indiana University. More information about the hearing, as well as a live webcast, will be available [here](#).

Opportunity Starts at Home

Join 2/6 Virtual Briefing on Housing and Health

HealthAffairs will host a virtual event on February 6 at 1 pm ET to share insights about the connections between housing and health. The discussion will feature 16 speakers and focus on topics explored in the upcoming issue of *Health Affairs*, including health equity, the links between health and housing policy, lessons learned about community impacts, and policy solutions. Learn more about the virtual briefing and register [here](#).

Housing Policy Forum 2024

Register for NLIHC’s Housing Policy Forum 2024, March 19-21

[Register today](#) for NLIHC’s **Housing Policy Forum 2024: An Unwavering Path Forward to**

Housing Justice! The 2024 Forum will feature conversations with administrative officials and key leaders in Congress, as well as an array of other compelling speakers and panelists. Participants will have the opportunity to engage with and learn from thought-leaders, tenant and community leaders, policy experts, researchers, and affordable housing practitioners who will discuss the state of the affordable housing and homelessness crisis in America and its solutions.

This year's Forum will also feature an advocacy center, staffed by members of NLIHC's team, who will provide tools, resources, and best practices to advance housing justice. The Forum will open with a keynote discussion with acclaimed civil rights attorney and scholar **Sherrilyn Ifill** and close with a keynote address by renowned author and journalist **Jelani Cobb**.

Additional Forum speakers will be announced in the coming weeks.

[Register for Housing Policy Forum 2024!](#)

Reserve Your Hotel Room for Housing Policy Forum 2024

NLIHC's Housing Policy Forum 2024 will take place on March 19-21 at the Hilton Washington DC Capitol Hill in Washington D.C. Forum attendees booking their room at the Hilton Capitol Hill Hotel between **now and February 22 will receive a discounted group rate**. However, reservations made after February 22 will be priced at the Hilton's standard rate and will be based upon availability. We urge all Forum attendees to [book your room](#) at the Hilton Capitol Hill today!

NLIHC to Host 2024 Leadership Awards Celebration

NLIHC will host a Leadership Awards Celebration to commemorate our 50-year anniversary on March 20, 2024. The event will recognize NLIHC's history, achievements, and partners, while renewing our commitment to addressing the nation's housing and homelessness crisis and achieving housing justice for extremely low-income people. The Leadership Awards Celebration will also acknowledge a set of honorees whose support has been instrumental to NLIHC's advocacy successes. The awards will focus on the areas of community leadership, organizing, and policymaking.

The Leadership Awards will recognize:

Community Leader: Dora Gallo, A Community of Friends

Organizing Leader: Community Change Resident Organizing Networks (*Resident Action Project (RAP)*); *Resident United Network (RUN)*; *Residents Organized for Change (ROC)*); *Resident Organizing for HousingLOUISIANA (ROHLA)*)

Emerging Leader: Representative Maxwell Frost (D-FL)

Policy Champion: Representative Maxine Waters (D-CA)

Join us in recognizing these outstanding leaders by making a donation to NLIHC in their honor either as an [individual](#) or as an [organization](#). Your contribution will support NLIHC's mission to achieve racially and socially equitable public policy that ensures people with the lowest incomes have quality homes that are accessible and affordable in communities of their choice.

Be sure also to [register](#) for NLIHC's Housing Policy Forum 2024, March 19-21!

Research

Joint Center for Housing Studies Releases Report on Renter Households and Rental Market

The Joint Center for Housing Studies of Harvard University released a new report, [America's Rental Housing 2024](#), on January 25. The biennial report analyzes data from sources like NLIHC, the U.S. Census Bureau, the U.S. Bureau of Labor Statistics, HUD, and real estate firms to provide new insights into the characteristics of and challenges faced by renter households, as well as the current state of the rental housing stock and rental markets.

The report reveals that the number of renters in the U.S. increased by more than 100,000 households in 2023, after declining between 2021 and 2022. Despite the associated rise in demand, rent prices have stabilized after two years of rapid growth, likely due in large part to the introduction of new units into the rental market targeting middle- and higher-income renters. Nonetheless, rents are still well above pre-pandemic levels in most of the country, resulting in a record-breaking number of renter households facing housing cost burdens.

In 2022, half of all renter households spent more than 30% of their income on housing costs (making them "moderately cost-burdened") and over a quarter of all renter households spent more than 50% of their income on housing costs (making them "severely cost-burdened"). Among renters with annual household incomes below \$30,000 (roughly a third of all renters), more than 80% were moderately cost-burdened and roughly 65% faced severe cost-burdens. Such cost burdens significantly impact the housing stability of the lowest-income renter households. In 2022, the median cash savings among renter households with incomes below \$30,000 was just \$300, forcing many of these renters to choose between rent and other critical household expenses like food or healthcare needs. Renter households headed by a Black person were more likely to have household incomes below \$30,000 (42% of all renter households headed by a Black person) and/or to be cost-burdened (57% of all renter households headed by a Black person) than those headed by a White person (30% and 45% of renter households, respectively), reflecting the continued impact of discrimination and systemic inequality on Americans of color.

The continuing decline in the supply of affordable rental housing makes it even more difficult for the lowest-income renters to remain safely housed. The report highlights that an estimated 2.1 million affordable units have been lost over the past 10 years, half a million of which were lost

between 2019 and 2022 alone as rents skyrocketed during the pandemic. More units are expected to be lost by 2029, as the affordability period ends for more than 325,000 units created through the Low-Income Housing Tax Credit (LIHTC) program. Millions of the remaining affordable units are aging and in need of repair, are otherwise physically inadequate due to a lack of basic utilities like heat or air conditioning, or are located in areas at increasing risk of sustaining impacts from environmental hazards like floods, hurricanes, and wildfires. Furthermore, many units do not have the accessibility features needed to support a growing number of low-income renters aged 65 or older. A 2023 Freddie Mac survey cited by the report demonstrated that nearly 50% of renters with disabilities found their homes minimally or not at all accessible.

Despite the growing need, federal housing assistance programs have fallen short. Over the last two decades, the number of very low-income renter households increased by 4.4 million, while the number of these households receiving assistance increased by only 910,000. The report emphasizes that the continued inadequacy of federal housing support systems is directly linked to the spike in the number of people experiencing homelessness, especially when coupled with the expiration of expansions in legal protections for tenants, rental assistance programs, and other aspects of the social safety net that helped keep the lowest-income renters housed during the pandemic. As of January 2023, more than 653,000 people were recorded as experiencing homelessness – nearly 71,000 more people than were reported the prior year – making the number the highest ever recorded.

The report applauds the efforts of many state and local governments to address the widening gap between federal housing assistance and the needs of low-income renters through rent regulation, programs to provide capital for affordable housing development, the removal of legal barriers to the construction of new affordable multifamily properties, increases in legal protections and rental assistance for renters, and investments in programs to house people experiencing homelessness. However, the report stresses the need for more support across all levels of government. In particular, the report notes that “the need to expand housing subsidies remains a pressing priority” as the number of low-income renters grows and the supply of affordable rental housing continues to shrink.

Read the report at: <https://bit.ly/42cbzJ3>

From the Field

Vermont Advocates Hold Events at State House and Elsewhere for Homelessness Awareness Day

Housing advocates, service providers, policymakers, and directly impacted people from across Vermont joined together on January 18 for Homelessness Awareness Day. The day’s events encouraged reflection on the growing number of people experiencing homelessness and offered opportunities for participants and others to commit themselves to advancing the solutions needed to ensure housing for all people without homes. [Events](#) were held throughout the state and included meetings and displays at the State House, resource fairs, candlelight vigils, and a pop-up soup kitchen. Advocates also hosted a training focusing on Vermont’s legislative process and

provided testimony at committee meetings held by the Vermont State [Senate](#) and [House of Representatives](#). Nearly every event featured personal accounts of the impact and experience of being homeless. The [Housing & Homelessness Alliance of Vermont](#) (HHAV), an NLIHC state partner, sponsored the activities along with [Vermont Interfaith Action](#), [Chittenden County Homeless Alliance](#), and [other](#) local housing coalitions from across the state.

The *2023 Annual Homeless Assessment Report* found that homelessness in Vermont increased by more than 18% from 2022 and that the state had the second-highest rate of homelessness per capita, trailing only New York. A Homelessness Awareness Day flag display on the Vermont State House lawn painted a visual picture of the numbers of children, adults, and elderly people who experienced homelessness in 2023, and regional housing coalitions created similar displays across the state using their respective local data. A candlelight [vigil](#) held in Brattleboro focused on the memory of those who died while experiencing homelessness in 2023. Another [vigil](#) was held in Burlington, where just hours earlier city agencies had begun [evicting](#) people from a homeless encampment despite freezing temperatures and a lack of capacity at local shelters.

In addition to raising awareness about the causes and experiences of homelessness, advocates leveraged the Homelessness Awareness Day events to push for an array of policy solutions to prevent and end homelessness in Vermont. The Housing & Homelessness Alliance of Vermont – a new organization formed recently following the merger of the Vermont Affordable Housing Coalition and the Vermont Coalition to End Homelessness – outlined three key priorities for the remainder of the legislative session: (1) accelerate the production of affordable housing, (2) reimagine emergency housing, and (3) enhance services and subsidies. A primary focus of the organization’s recent advocacy efforts has been to push for a substantial increase in the state’s “Budget Adjustment Act” to fund Vermont’s hotel sheltering program beyond the current April 1, 2024, deadline to June 30 (see *Memo 7/17/23*). The funding would allow more time for providers to expand shelter capacity and ensure a smoother transition for residents to exit the program. A House vote on the Budget Adjustment Act is planned for late January, with the Senate expected to act in February. Advocates are optimistic that these funds will be included.

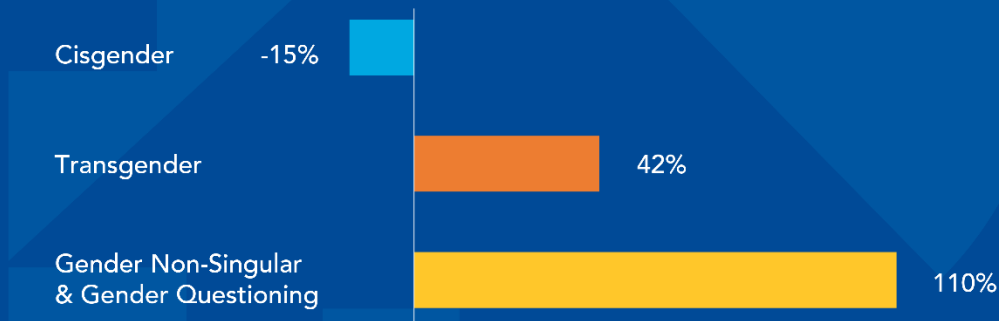
“Vermont has made significant investment, particularly during the COVID-19 pandemic, to temporarily shelter the most vulnerable in our communities, accelerate the production of affordable housing, and bolster the services necessary to aid Vermonters in obtaining housing and achieving housing stability,” said Frank Knaack, executive director of the Housing & Homelessness Alliance of Vermont. “We urge the legislature and administration to ensure that the Budget Adjustment Act builds on these urgently needed investments.”

For more information about the Housing & Homelessness Alliance of Vermont, please visit <https://helpingtohousevt.org/>

Fact of the Week

Safer, More Inclusive Emergency Shelters Needed to Support Growing Number of Non-Cisgender People Experiencing Homelessness

Percent Change in Use of Emergency Shelter from 2019 to 2021 by Gender of Heads of Households Experiencing Homelessness



Source: Soucy, D. (2024). Federal Data Demonstrates the Need for Safe, Supportive, and Specific Housing for Gender-Expansive People. Washington, DC: National Alliance to End Homelessness. Retrieved from <https://bit.ly/4b3fHzj>.

Note: "Cisgender" refers to individuals whose gender identity matches the sex (male or female) they were assigned at birth.



Source: Soucy, D. (2024). Federal Data Demonstrates the Need for Safe, Supportive, and Specific Housing for Gender-Expansive People. Washington, DC: National Alliance to End Homelessness. Retrieved from <https://bit.ly/4b3fHzj>.

Note: "Cisgender" refers to individuals whose gender identity matches the sex (male or female) they were assigned at birth.

NLIHC Careers

NLIHC Seeks Data Systems Coordinator

NLIHC seeks a data systems coordinator to ensure effective and efficient organization-wide use of Salesforce, related data, and integrated platforms to support the organization's fundraising, membership, and advocacy initiatives and boost staff and organization efficiency and productivity. The data systems coordinator reports to the director of operations and works collaboratively with all Salesforce users across the organization.

Responsibilities:

- Manage day-to-day administration of the Salesforce Nonprofit CRM, supporting 10+ users across several teams.
- Strategize with teams about the most effective use of data systems and make database customizations to streamline workflows, making Salesforce the central hub for the organization.

- Oversee integrations between Salesforce and other platforms – including Mailchimp, GiveSmart, Phone2Action, and Zoom – using declarative API services (like Zapier) and other solutions.
- Customize Salesforce objects, fields, flows, and lists.
- Build custom reports, forms/surveys, and dashboards specific to job functions.
- Generate process maps for workflows related to membership, donations, grants, and events.
- Manage data integrity, data reporting and dashboards, and standard data processes within the system.
- Conduct data audits, update required information, and eliminate duplicate and/or outdated records.
- Maintain control of access rights, security settings, and user privileges.
- Provide organization-wide training on the importance of Salesforce as a central hub for the organization and how staff work is connected, including non-CRM users. Provide additional training to CRM users and meet regularly to discuss best practices and troubleshoot issues.
- Serve as liaison to all vendor solutions.
- Identify opportunities for growth and understand how to make those changes happen.
- Stay abreast of new platform features and determine value to organization, update database, and train staff as appropriate.
- Explore future options for vendors as necessary.
- Coordinate future special projects, including integration of Salesforce with Sage Intacct Accounting software and managing email operations related to building email subscriber lists and segments of contacts.
- Other duties as assigned.

Qualifications:

This is a full-time position in Washington, DC. Applicants must have a strong commitment to social justice and NLIHC's mission. Other requirements include:

- Bachelor's degree, or equivalent combination of education and experience.
- Minimum two years' experience supporting Salesforce, preferably in a non-profit environment, with experience creating and managing flows, donor records, revenue tracking, campaigns, custom objects, and the integration of other platforms.
- Strong project management, data management, and training and support skills.
- Strong written and oral communication skills.
- Strong computer and technical skills, including advanced MS Excel Skills.
- Ability to develop strong relationships and effectively work with individuals across all levels and departments.
- Effective time management, organization, and leadership skills.
- People-oriented person with customer-service approach to supporting colleagues who can work collaboratively to understand/address data-related concerns of various teams.
- Resourceful and willing to learn, constantly thinking and learning about innovation and process.

- Ability to be innovative, identify areas of improvement, and grow and change as the organization changes.

An equal opportunity, affirmative action employer, NLIHC offers a competitive salary and a generous benefits package. The salary range for this position is \$67,000 to \$90,000.

How to Apply:

Send a cover letter and resume to: Director of Operations Lakesha Dawson (NLIHC, 1000 Vermont Avenue, N.W., Suite 500, Washington, DC 20005) at ldawson@nlihc.org. The cover letter should describe the candidate's interest in and relevant experiences for the position and include salary requirements. Please also include names and contact information for at least three people serving as candidate references. (NLIHC will not contact references before consulting with the candidate.)

NLIHC Seeks Disaster Housing Recovery Policy Coordinator

NLIHC seeks a disaster housing recovery policy coordinator responsible for identifying, analyzing, advocating for, and engaging the Coalition's membership and network in actions on federal policy and regulatory activities related to the Coalition's mission and priorities, especially in the realm of disaster housing recovery. The disaster housing recovery policy coordinator will report to the manager of disaster recovery.

Responsibilities:

The disaster housing recovery policy coordinator will:

- Monitor legislative, regulatory, and administrative developments, as well as other activities or events of interest on Capitol Hill and at HUD, the Federal Emergency Management Agency (FEMA), and other relevant agencies; ensure that local partners and the NLIHC-led Disaster Housing Recovery Coalition (DHRC) are apprised of key developments and events.
- Monitor disaster housing recovery efforts by maintaining frequent contact with local partners; hold regularly scheduled calls for local partners about implementation issues.
- Advocate for DHRC and Coalition positions before members of Congress and the administration; prepare letters, visits, phone calls, and e-mails to congressional members and their staff.
- Develop materials that translate pending proposals and actions into accessible and understandable formats for DHRC members and partners; respond to requests for information from members and other network participants.
- Help facilitate communications and education with members of Congress and the administration by drafting letters, scheduling, and participating in meetings, and leading conference calls, and preparing and sending communications to members, administration officials, and their staffs.

- Represent NLIHC before selected national partners; participate in the planning and implementation of NLIHC's Disaster Housing Recovery Coalition.
- Assist in coordinating regular DHRC meetings; coordinate and facilitate working group meetings, prepare materials, and make presentations; attend meetings and events of other coalitions.
- Work together with NLIHC field staff and DHRC members in impacted communities to stay abreast of disaster recovery issues and other housing concerns.
- Research and prepare articles for NLIHC's Memo to Members and Partners e-newsletter, including updates on Capitol Hill, HUD, and FEMA, through web-based and other research and attendance at hearings and briefings.
- Represent NLIHC at meetings and conferences in Washington, DC, and across the nation.
- Plan and implement briefings, dialogues, and other informational forums on issues related to DHRC priorities and initiatives.
- Monitor, and provide updates for, the Coalition website. Attend (and report on, as requested) all meetings of the Board of Directors; participate in staff meetings, trainings, and events.
- Participate in the planning and implementation of all aspects of Coalition's annual policy forum, including speaker recruitment.
- Other duties as assigned.

Qualifications:

Requirements include a bachelor's degree (master's degree or law degree preferred). A degree in public policy, public administration, emergency management, or related area is a plus. Applicants should have a commitment to social, racial, and housing justice and some knowledge of the fundamentals of affordable housing, homelessness, disaster recovery, environmental justice, or social service delivery. Candidates should be able to work in a diverse, high-paced environment and have strong writing and editing skills, oral and interpersonal communications skills, organizational skills, and attention to detail. Applicants should be proficient in the Microsoft Office suite and social media platforms.

An equal opportunity, affirmative action employer, NLIHC offers a competitive benefits package. This is a full-time, two-year grant-funded position (with the possibility of extension) located in Washington, DC. The salary range is \$67,000 to \$90,000.

How to Apply:

Interested candidates should submit a resume, cover letter, and two writing samples to Sarah Saadian, senior vice president of public policy and field organizing, and Noah Patton, manager of disaster recovery, at: ssaadian@nlihc.org and npatton@nlihc.org

NLIHC in the News

NLIHC in the News for the Week of January 21

The following are some of the news stories to which NLIHC contributed during the week of January 21:

- “Why FEMA is changing rules for disaster aid” *E&E News*, January 22 at: <http://tinyurl.com/438fb7ye>
- “FEMA to overhaul disaster aid to better help those most in need” *Route Fifty*, January 25 at: <http://tinyurl.com/y7m9wa3a>

NLIHC News

Where to Find Us – January 29

- [United Way National ALICE Summit](#) – New Orleans, LA, January 30-31 (Andrew Aurand)
- [Partnership for Strong Communities Forum](#) – Hartford, CT, February 1 (Lindsay Duvall)
- “Social Justice” course, University of Rhode Island – Virtual, February 6 (Lindsay Duvall)
- House Democratic Caucus Issues Conference – Leesburg, VA, February 7 (Diane Yentel)
- CORES Webinar: Initiatives to Help Support Civic Engagement – Virtual, February 14 (Courtney Cooperman)
- [Neighborworks Training Institute](#) – San Francisco, CA, February 26-27 (Sid Betancourt)
- [YIMBYtown 2024](#) – Austin, TX, February 26-28 (Courtney Cooperman)
- [Arizona Housing Coalition Conference](#) – Mesa, AZ, February 27 (Lindsay Duvall)
- [Housing California 2024 Annual Conference](#) – Long Beach, CA, March 6-8 (Sarah Saadian)
- “Justice and Housing in America” course, Binghamton University – Virtual, April 10 (Lindsay Duvall)
- The Housing Ohio Conference - Columbus, OH, May 7-8 (Diane Yentel)

NLIHC Staff

Sarah Abdelhadi, Senior Research Analyst

Meredith Abel, Research Intern

Lindsey Aramah, Communications Intern

Andrew Aurand, Senior Vice President for Research, x245

Sidney Betancourt, Project Manager, Inclusive Community Engagement, x200

Victoria Bourret, Project Manager, State and Local Innovation, x244

Jen Butler, Vice President, External Affairs, x239

Alayna Calabro, Senior Policy Analyst, x252

Matthew Clarke, Director, Communications, x207

Courtney Cooperman, Project Manager, Our Homes Our Votes, x263

Lindsay Duvall, Senior Organizer for Housing Advocacy, x206

Dan Emmanuel, Manager, Research, x316
Ed Gramlich, Senior Advisor, x314
Sarah Gallagher, Vice President, State and Local Policy Innovation, x220
Danita Humphries, Senior Executive Assistant, x226
Nada Hussein, ERASE Project Coordinator, x264
Kim Johnson, Public Policy Manager, x243
Kayla Laywell, Housing Policy Analyst, x231
Mayerline Louis-Juste, Senior Communications Specialist, x201
Steve Moore Sanchez, Development Coordinator, x209
Khara Norris, Vice President of Operations and Finance, x242
Noah Patton, Manager, Disaster Recovery, x227
Mackenzie Pish, Research Analyst
Ikra Rafi, Creative Services Manager, x246
Benja Reilly, Development Specialist, x234
Gabrielle Ross, Project Manager, Diversity, Equity, and Inclusion, x208
Sarah Saadian, Senior Vice President for Public Policy and Field Organizing, x228
Brooke Schipporeit, Director, Field Organizing, x233
Lauren Steimle, Web/Graphic Design Specialist, x246
Julie Walker, OSAH Campaign Coordinator
Chantelle Wilkinson, OSAH Campaign Director, x230
Renee Willis, Senior Vice President for Racial Equity, Diversity, and Inclusion, x247
Diane Yentel, President and CEO, x225